

Quick Reference Help Guide

The resources listed here can help faculty, staff, and students obtain help and information in a variety of situations.

Public Safety and Emergencies

Emergency: 9-1-1

Non-Emergencies

Rutgers Police, New Brunswick/
Piscataway Campus
Phone: 732-932-7211

Rutgers Police, Health Sciences
Campus at Newark
Phone: 973-972-4491

Rutgers Police, Newark Campus
Phone: 973-353-5111

Rutgers Police, Camden Campus
Phone: 856-225-6111

Web: rupd.rutgers.edu

RU-info

This referral center is the primary source of general information for all faculty, staff, and students. Highly trained student information assistants can be reached by text message, phone call, or live online chat.

Phone: 732-445-info (4636)

Web: ruinfo.rutgers.edu

Text Messaging

Sign up for RU-info TEXT in three easy steps:

1. Text "Rutgers" to 66746
2. Receive an introductory message from the system with texting instructions
3. Begin texting your questions

Human Resources

Faculty and staff in legacy University of Medicine and Dentistry of New Jersey (UMDNJ) positions with questions related to the transfer of their positions as a result of the integration of Rutgers and UMDNJ should contact:

University Human Resources Integration Transaction Service Center

Phone: 848-932-3020

Web: uhr.rutgers.edu/integration-service-center

Email: info@hr.rutgers.edu

All employees who need assistance with general human resources questions are encouraged to contact their human resources consultants:

University Human Resources

Phone: 848-932-3020

Web: uhr.rutgers.edu/consultant

Email: info@hr.rutgers.edu

Computer Support

New Brunswick Computing Services

Web: nbcs.rutgers.edu/helpdesk

Phone: 848-445-HELP (4357)

Email: helpdesk@nbcs.rutgers.edu

Newark Computing Services

Web: ncs.newark.rutgers.edu/helpdesk

Phone: 973-353-5083

Email: help@newark.rutgers.edu

Camden Computing Services

Web: computing.camden.rutgers.edu

Phone: 856-225-6065

Email: help@camden.rutgers.edu

RBHS Information Services and Technology

Web: rbhs.rutgers.edu/istweb

Phone: 732-743-3200

Email: isthelp@rbhs.rutgers.edu

Payroll

Faculty and staff employed by Rutgers prior to integration will continue to be processed through the Rutgers Integrated Administrative System (RIAS). Individuals employed in legacy UMDNJ positions at Rutgers will continue to be processed through the Banner payroll system. Many of these positions will be part of Rutgers Biomedical and Health Sciences, though some may reside in the central administration or other areas within the university. All payroll issues will be addressed through the centralized Rutgers Division of Payroll Services.

Rutgers Division of Payroll Services

General Phone: 848-445-2112

Legacy UMDNJ Phone: 732-235-9207

Web: payroll.rutgers.edu

Email: payroll_admin@email.rutgers.edu

Parking

Legacy UMDNJ hangtags will remain valid until their expiration date or until they are phased out as coordinated by Rutgers Department of Transportation Services. Current fee structures will remain in place for legacy UMDNJ and Rutgers faculty, staff, and student parking permits for the 2013–2014 academic year.

New Brunswick/Piscataway and Rutgers Health Sciences Campus at Newark

Phone: 848-932-7744

Web: rudots.rutgers.edu

Rutgers–Newark

Phone: 973-353-1839

Web: nwkparking.rutgers.edu

Rutgers–Camden

Phone: 856-225-6137

Web: parking.camden.rutgers.edu

